

<b>Position Name:</b> Head of Crisis Management Component	<b>Employment Regime:</b> Seconded	
<b>Ref. Number:</b> MOL 15	<b>Location:</b> Chisinau	<b>Availability:</b> ASAP
<b>Component/Department/Unit:</b> Operations Department/ Crisis Management Component	<b>Security Clearance Level:</b> Not required	<b>Open to Contributing Third States:</b> No

### 1. Reporting Line:

The Head of Crisis Management Component reports to the Head of Operations.

### 2. Main Tasks and Responsibilities:

- To lead, manage and coordinate the work and staff of the Component in the implementation of the Mission mandate as set out in the OPLAN and relevant planning documents;
- To coordinate the work of staff in supporting the development of the local authorities in the field of Civilian Security Sector Reform, including through strengthening the resilience of Moldovan crisis management structures;
- To manage and coordinate the work of the Visiting Experts and Specialised Teams assigned to the Component;
- To exercise initiative and autonomy in the day-to-day management of the Component while operating under the overall strategic guidance of the Head of Operations;
- To work in close cooperation with the Hybrid Threats and Cyber Security Component and the Project Cell;
- To ensure consistency and sustainability of the Mission operational activities over time;
- To identify, manage and report the risks arising from the specific processes, systems and projects;
- To oversee and coordinate the Component's input to the development and regular updating of the Mission Implementation Plan by supporting the identification of relevant Mission operational requirements;
- To oversee and coordinate the Component's contribution to the Mission's internal and external reporting against benchmarking;
- To act as the representative of the Component with external interlocutors as required;
- To maintain necessary contacts and build relationships with relevant local counterparts and international actors in the field of responsibility, in an optic to ensure coherence and synergies of support to Moldovan counterparts;
- To implement gender-responsive leadership and ensure gender and human rights mainstreaming internally and externally in mandate implementation;
- To uphold a strict zero tolerance policy to misconduct, including all forms of harassment, sexual harassment, discrimination and abuse, and proactively ensure an equal and inclusive work environment for all staff;
- To raise awareness of staff on their rights, obligations and appropriate standards of behaviour, including existing formal and informal complaint and support mechanisms;
- To deputise for the Head of Operations when so appointed by the Head of Operations.

### 3. General Tasks and Responsibilities:

- To identify and report on lessons learned and best practices within the respective area of responsibility;
- To contribute and ensure timely reporting on activities within the respective area of responsibility;
- To take account of gender equality and human rights aspects in the execution of tasks;
- To undertake any other related tasks as requested by the Line Manager(s).

#### **4. Essential Qualifications and Experience:**

- Successful completion of university studies of at least 4 years attested by a diploma OR a qualification in the National Qualifications Framework which is equivalent to level 7 in the European Qualifications Framework OR a qualification of the second cycle under the framework of qualifications of the European Higher Education Area, e.g. Master's Degree OR equivalent and attested police and/or military education or training or an award of an equivalent rank;  
AND
- A minimum of 7 years of relevant professional experience, after having fulfilled the education requirements, out of which a minimum of 3 years at coordination/management level.

#### **5. Essential Knowledge, Skills and Abilities:**

- Ability to exercise collaborative, sound and effective leadership;
- Ability to manage, mentor and motivate a professionally diversified and multicultural team;
- Ability to establish plans, and review priorities;
- Ability to communicate and engage with senior officials and governmental decision makers.

#### **6. Desirable Qualifications and Experience:**

- Master's degree in management, business administration or other related subjects, or international/national certificate/diploma in management/leadership;
- Management experience in an international organisation operating in a conflict or immediate post conflict situation;
- Experience in strategic analyses, planning and reporting as well as a sound understanding of strategic and operational considerations;
- International experience, particularly in crisis areas with multinational and international organisations;
- International experience, particularly in crisis areas with multinational and international organisations.

#### **7. Desirable Knowledge, Skills and Abilities:**

- Knowledge of Romanian or/and Russian language.